Addendum A 9-1-1 Training Grant Questionnaire

Please fill out this form and upload in EMGrants with all 9-1-1 Training grant applications.

1.	Does the agency provide a basic 40-hour call-taking course?
2.	Please describe the 40-hour basic course.
3.	How many Telecommunicators have completed the basic training?
4.	How many Telecommunicators have not completed the basic training?
5.	Explain why (if any) those staff members have not completed the basic training.
6.	Do you have a certified Training Officer?
7.	If so, please list their certification.
8.	What specialty or advanced courses are offered at the agency?
9.	How many Telecommunicators have currently completed the advanced training?
10.	How many Telecommunicators have not completed the advanced training?
11.	Explain why (if any) those Telecommunicators have not completed the advanced training.
12.	Please list any other training resources offered by the agency.